

Bethlehem Lutheran Church

1010 Umbrella Road

Harlan, IA 51537

(712) 799-4775

March 24, 2008

To Whom It May Concern:

On August 9, 2007, Bethlehem Lutheran Church of Jacksonville, Iowa had an interior fire, which destroyed the education wing and caused severe smoke damage to the sanctuary and basement.

TC3 was on site as a consultant for our insurance company to assess the scope of loss. They then offered their services to our church for all or any part of clean up and reconstruction of our church. As a church, we hired them for these tasks. Steve Liker was the project manager for the course of the project. They acquired bids concerning the clean-up process quickly and completed all matters of clean up within a short amount of time. Steve Liker, project manager, was on site daily overseeing the clean-up process, including content removal as well as smoke odor removal. The crews under the direction of Steve Liker and TC3 were very thorough in their cleaning processes and provided a level of accountability to all congregation members.

In the rebuilding phase of the project, TC3 continued to be accommodating with any concerns or change orders for improvements that we wanted to see in our church. During this phase as well, Steve Liker continued to remain on site daily and was accessible at all times. The sub-contractors were interviewed to determine if they met the standards of TC3. The scheduling of the work done by multiple sub-contractors continued to expedite the process and was effectively planned so that work could be completed without delays.

At any time during the entire process, Steve Liker always consulted with a member of the church building committee if questions arose. TC3 held sub-contractors in their employment working on this project to a high standard and the work completed by them was exceptional and met the expectations of our congregation. Upon completion of the project, TC3 continues to remain in contact with us to resolve any problems that may arise as we enjoy our new church. Overall, we are very pleased with the performance and accountability of TC3. We would highly recommend them for situations of a similar nature.

Sincerely,

Robert K. Andersen
Bethlehem Lutheran Church
Church Council Treasurer
Building Committee Member